

Tips on Using Mobile Check Deposit

- + Allow the Align app to access your camera in your settings
- + Before logging into the Mobile Deposit app, close all other apps running in the background on your mobile phone.
- + Sign/Endorse the back of your check, and label it "For Align Mobile Deposit Only."
- + When prompted for the amount, carefully enter the check amount to ensure it matches the amount written on your check.
- + Flatten folded or crumpled checks before taking your photos.
- + Keep the check within the view finder on the camera screen when capturing your photos.
- + Try not to get too much of the areas surrounding the check.
- + Take the photos of your check in a well-lit area.
- + Place the check on solid dark background before taking the photo of it. Keep your photos flat and steady above the check when taking your photos.
- + Hold the camera as square to the check as possible to reduce corner to corner skew.
- Make sure that the entire check image is visible and in focus before submitting your deposit.
- + No shadows across the check
- + All four corners are visible
- + Check is not blurry
- + The MICR (number on the bottom of your check) is readable.

For any additional questions about Mobile Check Deposit, please call 800-942-9575 or email <u>info@AlignCU.com</u>.